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| TITLE OF REVIEW: | Review of Home Care |
| Committee: | Adult Social Care & Strategic Housing Scrutiny Committee |

SCOPING

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| Reason for Enquiry |
| <p>The projected growth in the percentage of older people living in Herefordshire means that we will be supporting a larger number of frail older people and vulnerable people to live in their own homes with home care services.</p> <p>The quality and capacity of the home care market (the Council only delivers re-ablement home care) is therefore of key importance. A major review of contracted home care services has taken place over the last year, and the Committee may wish to review progress and 'future fit' of the proposals</p> |

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| Links to the Community Strategy |
| <p>The review contributes to the following objectives contained in the Herefordshire Community Strategy, including the Council's Corporate Plan and other key plans or strategies:</p> <p>NI 136 people helped to live independently through social care</p> <p>NI 142 supporting people services (housing related support)</p> <p>NI 125 achieving independence through re-ablement and intermediate care</p> |

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| Summary of Review and Terms of Reference |
| <p>Summary</p> <p>Terms of Reference</p> <ul style="list-style-type: none"> • Comparison of value for money and unit costs based on the fair pricing tool and regional comparator data • Market analysis and capacity to deliver services for a growing population of people needing care at home • Quality of services commissioned and plans to improve quality • Impact of personalisation, and how plans to commission will cope • Development of re-ablement services, and impact on the number of people supported and the increased quality of life that can be secured for them |

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| What will NOT be included |
| <p>In order to make the Review manageable it is proposed that Supporting People Services which are currently undergoing a major review and restructuring, and hospital based, and residential based intermediate care are NOT considered.</p> |

Potential outcomes

- Evaluation of the robustness of the strategy in delivering the desired outcomes for vulnerable people at best value;
- Recommendations with respect to development of reablement services.

Key questions

- How can sufficient market capacity be secured to support the projected growth in the numbers of vulnerable people who could need support;
- How do we maximise independence through home care services to ensure a wider number of people are able to receive a service;
- How do we demonstrate value for money in the service that we have procured.

Cabinet Member (s)

Adult Social Care and Strategic Housing

Key Stakeholders/Consultees

- Carers representatives
- Home care providers forum
- Older people's reference group- incl Age Concern advocacy
- Valuing People partnership board
- SIL
- Mental Health reference group

Potential Witnesses

From the consultation groups above

Research Required

Benchmark data across rural counties and West Midlands
Regional project to develop reablement services

Potential Visits

Home care
Telecare
Reablement services

Publicity Requirements

Notification of review
Publication of the Review and its recommendations
Herefordshire Matters

| Timetable | |
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| <i>Activity</i> | <i>Timescale</i> |
| Confirm approach, programme of consultation/research/provisional witnesses/meeting dates (and proposed topic) | First meeting of the Review Group. January 2010 |
| Collect current available data | February 2010 |
| Collect outstanding data | February 2010 |
| Analysis of data | March 2010 |
| Final confirmation of interviews of witnesses | February 2010 |
| Carry out programme of interviews | Early March 2010 |
| Agree programme of site visits | February 2010 |
| Undertake site visits as appropriate | February 2010 |
| Final analysis of data and witness evidence | April 2010 |
| Prepare options/recommendations | April 2010 |
| Present Final report to Relevant Scrutiny Committee | April 2010 |
| Present options/recommendations to Cabinet (or Cabinet member (s)) | May 2010 |
| Cabinet/Cabinet Member (s) response | June 2010 |
| Implementation of agreed recommendations | July 2010 |
| Members | Support Officers |
| Councillors: (Chairman of Review Group) Additional members of the Review Group | Lead Support Officer (Independent of the Service being Reviewed) – to be confirmed Democratic Services Representative(s) – David Penrose Other support Officers |